

VISIT TYPE	RATE (PER VISIT)	
Initial Consultation	FREE	
Regular	\$18	
Value	\$14	
<i>* Discounts available for multiple visits</i>		
ADDITIONAL EXTRA FEES	PER VISIT	
Puppies	\$5	
Holidays	\$7	
Each Additional Dog*	\$5	
Each additional Cat*	\$2	
Special Service	\$7 per ½ hour	
Travel Charges	Mins	Price
	0-10	Free
	11-20	\$2
	21-25	\$4
	26+	To be determined at consultation

We use **Mapquest.com** To look up the miles and minutes from your home to our main office.

***No extra charge for up to 2 pets.**

Please schedule **adequate time to provide the services requested.** If your pet or home needs more time than scheduled, it will be added as needed and billed to you. Normal yard pickup, watering and other average tasks are included in base price. Extra time or more difficult tasks are \$7 extra per 15 minutes.



Specials

\$5 off Your First Service

New customers only, with 3 or more visits paid.

Collect a \$5 Credit for Every Referral

Every referral that books service with us earns \$5 to your account.

Initial Booking Consultation 30-90 Minutes

At this visit we can complete the necessary paperwork, answer questions, transfer keys, and tour your home while discussing detailed instructions on how to care for your pets. This required meeting will be scheduled at least **48 hours** prior to service.

Regular Visit Approx 30 Minutes

Our most popular choice. Good for many multiple pet homes, supervised feedings, walks, and play. Most dogs will require 2-3 regular visits per day. Cats are best with 1 visit per day.

Value Visit Approx 15 Minutes

Short visits can be used as a quick walk or potty break, litter box cleaning, easy keeper care, or even a 3rd feeding.

Special Service Time

Time waiting for service companies, emergency vet visits, etc.

Important Terms

Payment is due in full at initial consultation. With prior permission you may leave a check in full and the signed & completed Service Request Form at the first visit. However, a \$3 service charge per day may be charged or service suspended if you forget either item.

A separate signed & completed Service Request is also due before each new service start.

Two copies of all keys required to access your home (and pet!) should be given to Best Friend during the initial consultation. If you are giving newly copied keys, we ask that you **MAKE CERTAIN TO TEST ALL KEYS TO SEE THAT THEY WORK** before giving them to the pet care provider. These keys will be locked up and used for future visits. If you would rather have your keys picked up later and returned to you a \$10 fee will apply for each trip made to your home

Refunds & Cancellations

Holiday	Payment in full is charged (no refunds)
0-48 Hrs	Payment in full is charged (no refunds)
2-7 Days	20% of Service total is due (80% refund)
8+ Days	No charge, refund in full

Registered and Insured